On Fri, Apr 24, 2026 at 8:56 AM

**Subject**: Santander Egleston - Closing June 30, 2026- 2pm

Dear,

I hope this message finds you well.

Thank you, for the clarification and for outlining the decision and next steps. I sincerely appreciate your communication and transparency throughout this process.

While I understand that the decision to consolidate the Egleston branch into the Washington Park location is final, I would like to respectfully underscore the significant impact this change will have on the Egleston Square community.

The branch located at 3060 Washington Street is currently the only full-service banking institution within the immediate corridor and serves a diverse population, including seniors, working families, and small business owners. For many residents—particularly those with limited transportation options—the relocation to a branch more than 2.5 miles away presents a meaningful barrier to accessing essential financial services. While some customers may be able to transition to digital and mobile banking platforms, this shift will be particularly challenging for elderly residents, who often rely on in-person assistance and may have limited ability to navigate digital alternatives.

Beyond transactional services, this branch has served as a trusted community touchpoint, where long-standing relationships between staff and residents have contributed to local financial stability, confidence, and continuity within the neighborhood economy.

From a Main Street perspective, the loss of this anchor institution will also present considerable challenges in repositioning and reactivating such a prominent commercial property. Sustained vacancy of a building of this scale is often difficult to resolve and, if prolonged, may negatively impact pedestrian activity, adjacent small businesses, and the overall vitality of the district. Accordingly, the implications extend beyond banking access and into the broader economic health of the corridor.

In this context, and in the spirit of constructive partnership, I would respectfully inquire whether there is any possibility of maintaining operations for a limited additional period, or alternatively considering a delayed closure of approximately six months. Such an adjustment would provide valuable time for an orderly transition, allow the community to adapt, and enable us to engage alternative financial institutions regarding the potential replacement of banking services in the area.

Additionally, to support these efforts in good faith, I would be grateful if Santander might be able to share any non-confidential, high-level data or indicators typically utilized in assessing branch viability. Access to such information would greatly assist in engaging other financial institutions with appropriate context and in strengthening the case for continued banking access in Egleston Square.

While I fully recognize the continued shift toward digital, mobile, and alternative banking channels, I believe it is important that we collectively acknowledge and carefully consider the accessibility challenges this closure may create for residents and small businesses who continue to rely on in-person services.

I would welcome the opportunity to continue this dialogue and to explore any mitigating measures or community-facing solutions that may help reduce the impact on the neighborhood, while ensuring a transition that reflects the long-standing relationship between the branch and the community it has served.

Thank you again for your time and consideration. I sincerely appreciate your attention to the concerns of the community.

Respectfully,